INDIAN SCHOOL AL WADI AL KABIR

Class: XI	**Department: Commerce**
Subject:	**BUSINESS STUDIES**
A.Y. 2026 - 27	**Chapter 4: Business Services**

Q. No.	OBJECTIVE TYPE QUESTIONS
1	Without disclosing that he is suffering from a serious disease Ashu gets himself insured against death for rupees 10 lakhs. He lives for another three-four years and dies due to the disease. The insurance company comes to know about Ashu’s illness only after his death. Now, under these circumstances the insurance company is not liable to pay anything to the dependents of Ashu as the contract between the insurance company and Ashu is void. Identify the principle of insurance to which the above example related: a. Utmost good faith b. Insurable interest c. Indemnity d. Subrogation
2	Shrey gets his property insured by three insurance companies, then at the time of incurrence of loss, all the three companies will compensate for the loss faced but in a proportionate manner. Every company will not pay the full compensation individually. Moreover, the total amount paid by the insurance company, will not, in any condition, exceed the actual loss incurred. Name the principle of insurance to which above statement is related. a. Contribution b. Indemnity c. Subrogation d. Insurable interest
3	Which of the following is not covered under general insurance? a. Fire insurance b. Theft insurance. c. Life insurance d. marine insurance
4	A person gets his stock of Rs.25,000 insured for Rs.35,000. A fire occurs and the whole stock gets damaged. The insurance company will pay him only Rs.25,000, the actual value of his stock and not Rs.35,000. Which principle of insurance is applied in this case? a. Principle of Contribution b. Principle of Subrogation c. Principle of Indemnity d. Principle of Insurable Interest
5	Which of the following is not related to Life Insurance Contract? a. Conditional Contract b. Unilateral Contract c. Indemnity Contract d. None of these
6	Which of the following is the subject matter of Marine Insurance? a. Hull b. Wages c. Ship Captain d. Storm

7	Sasha desires to have two benefits from his bank account first, to earn higher interest on balance and second to face minimum risk of dishonouring a cheque. Which type of account should be opened by her? a. Saving account b. Current account c. Multiple options account d. Fixed deposit account
8	Rohan is an employee of ABC Ltd and is posted in Mumbai, 1600kms away from his hometown. His friend is in urgent need of Rs. 25,000 and requested Rohan for the same. Rohan sends the amount by digital mode. It is _______ a. RTGS b. NEFT c. Both a and b d. None of the above
9	Assertion (A): RTGS is suitable for high value transactions. Reason (R): Minimum value of transactions in RTGS should be rupees 5lakhs. On the basis of above Assertion and Reason choose the correct answer from the options given below. a. Both Assertion and Reason are correct and the Reason is a correct explanation of the Assertion. b. Both Assertion and Reason are correct but Reason is not a correct explanation of the Assertion. c. The Assertion is correct but Reason is incorrect. d. Both the Assertion and Reason are incorrect.
10	Assertion (A): According to principle of subrogation the insured should not be allowed to make any profit by selling damaged property or in the case of lost property being recovered. Reason(R): Principle of subrogation is a corollary to the Principle of Indemnity and the damaged goods will belong to the insurance company, once the compensation is paid. It also states that insurance is not a contract of making profit. On the basis of above Assertion and Reason choose the correct answer from the options given below. a. Both Assertion and Reason are correct and the Reason is a correct explanation of the Assertion. b. Both Assertion and Reason are correct but Reason is not a correct explanation of the Assertion. c. The Assertion is correct but Reason is incorrect. d. Both the Assertion and Reason are incorrect.
11	Jiya has Rs.50,000 in her account. She doesn't have any use of these for two years. To earn more interest which type of bank account she would be opened with the bank? a. Recurring Deposit b. Fixed Deposit c. Current Account d. Saving Account
12	A bank, which occupies a central position in the monetary and banking system of the country and has a superior financial authority, is called? a. Central Bank b. Co-operative Bank c. Commercial Bank d. Exchange Bank

	DESCRIPTIVE TYPE QUESTIONS
1	Mr. Robert a businessman is involved in daily dealings of cash through the account of his business in Axis Bank due to unavailability of funds and the urgent need to pay his creditors he approaches the bank to withdraw more than the balance available in his account using the facility provided to him by the bank. His wife was also holding an account in the same bank and wanted to transfer the Rs.500000 to her parents but she did not have e banking facility in her saving account. But Bank helped her to transfer the money Answer the following questions on the basis of above paragraph. I. Which type of bank account is Mr. Robert holding for his Business? a. Saving account b. Fixed deposits account c. Current account d. Recurring deposits account II. Name the facility provided by bank to David when there were no funds in his account to pay his creditors. a. Overdraft facility b. Transfer facility c. Fixed deposits facility d. All of the above. III. Bank transferred money from his wife's savings Account. Name the facility provided by bank to her to transfer money as early as possible. a. NEFT b. RTGS c. RBI transfer d. None of the above IV. Which bank account gives the account holders facility to earn more and more interest? a. Saving bank Account b. Current Account c. Recurring deposits account d. Fixed deposits account
2	Ravi wants to send an important legal document to his friend in another city and needs to ensure that the document reaches safely and he gets confirmation of delivery. a. Which postal service should Ravi use? b. State two reasons for your answer
3	Deann plans a family vacation during the year-end holidays. She books a travel package with a tourism agency, dines at various local restaurants, and attends shows at multiple entertainment venues. Despite visiting similar tourist attractions, her experience is different at each place and depends on the service provider's attitude and her personal choices. a. Identify the type of service described in the case above. What characteristics of this service can you observe? b. Explain why Deann's experience at each venue may differ, even though the basic service (tourism or dining) is similar.
4	Mena Bank is a popular private sector bank offering varied services to its customers. It offers many types of bank accounts options to its customers. Farhaat being a businessman has chosen the type of account in which deposits are the most liquid and there are no limits to the number of transactions or the number of transactions in a day. On the other hand, his mother has opened a type of account where she can conveniently deposit the money she saves. These accounts provide a cheque facility and offer a lot of flexibility for deposits and withdrawal of funds from the account. Farhaat's younger brother Sohail has opened a special kind of account wherein he will

	deposit Rs. 1000 every month for the next two years. In the context of the above case, answer the following questions: a. By quoting lines from the paragraph identify the various types of bank accounts being used by Farhan and his family members. b. Describe briefly any other type of account offered by a bank but have not been mentioned in the above paragraph.
5	Shaunak took a fire insurance policy for his property worth ₹ 5,00,000 with two insurers: ICICI Lombard General Insurance Co. Ltd. for ₹. 4,00,000 and Bajaj Allianz General Insurance Co. Ltd. for ₹ 2,00,000. An electric short circuit in his property caused fire and it resulted in a loss of ₹ 1,50,000. He filed a claim for₹ 1,50,000 against each of the two insurance companies. a. Can Anil recover ₹ 1,50,000 each from the two insurers. b. Which principle of insurance has been highlighted in the given case? c. Determine the liability of each of the two insurers.
6	In order to be competitive, business enterprises are becoming more and more dependent on specialised business services. Business enterprises look towards services for availability of funds; It also looks for getting their plant, machinery, goods, etc., insured; and to keep in touch with their vendors, suppliers and customers. From the above given information, identify any explain in detail the types of business services.
7	A banking company in India is one which transacts the business of banking which means accepting, for the purpose of lending and investment of deposits of money from the public, repayable on demand or otherwise and withdrawable by cheques, draft, order or otherwise. In the light of above given information, explain: a. Types of accounts offered by bank b. Types of banking services
8	Soumya is a techno savvy person and uses different types of digital payment methods to make payments for purchases. She uses Aadhaar card to carry out financial transactions on a Micro-ATM by furnishing just their Aadhaar number and verifying it with the help of their fingerprint/iris scan so that she need not have to mention their bank account details to carry out those transactions. She went to a departmental store to made payment using her debit card at the checkout counter. She uses Google pay to pay her taxi fare. She got Amazon gift card as birthday gift from her parents which she used it to buy a Bluetooth speaker from Amazon. Identify the types of digital payment used to make different purchases.
9	Mr. Naresh bought a fire insurance for his warehouse by giving false information about the goods stored in the warehouse. It is not the warehouse that is insured, but it is the pecuniary interest of the insured in them, which is insured. He thought that in the event of loss, the insurer will compensate him and put him in the in the same position that he occupied immediately before the happening of the event insured against. Since the warehouse was insured, he did not take adequate steps to minimize loss when the warehouse caught fire during last summer. He took double insurance therefore it is the right of an insurer who has paid claim under an insurance, to call upon other liable insurers to contribute for the loss payment. From the information given above, identify the different types of insurance principles discussed by quoting the line from the above given paragraph.
10	In case there is a loss, when there is more than one policy on the same property, the insured will have no right to recover more than the full amount of his actual loss. Identify the principle of insurance and explain.